22 July 2017

# Grenfell Fire Issue No: 24 Response News

## **Kensington and Chelsea Council** announces how permanent homes will be allocated to Grenfell residents

Kensington and Chelsea Council has today outlined its approach to allocating permanent homes to Grenfell Tower and Grenfell Walk residents.

Newly built permanent housing is now available to residents of Grenfell Tower and Grenfell Walk. You will be able to choose where you live and will not be forced to accept an offer of social housing if you don't wish to. You will only move to a permanent home if you are happy with it.

Once the initial twelve month occupancy period is over and if you are a former council tenant, you will not pay any more rent than you paid at Grenfell Tower or Grenfell Walk, even if you are rehoused to a larger home.

If you did not hold a council tenancy for a flat in Grenfell Tower or Grenfell Walk, the rent you will pay will remain at the social rent level.

This new policy sits alongside a number of Government commitments which state that if you are a former resident of Grenfell Tower, or Grenfell

Walk, you will not have to pay for rent or core utility bills within the first year of accepting an offer of Stage two temporary or permanent housing.

Alongside the Government's contribution of £5,000, plus £500 for each household member aged 16 or over, households will also receive a £10,000 Fresh Start grant from the Kensington and Chelsea Foundation.

Kensington and Chelsea Council has issued letters to all affected residents, which you should have now received, outlining how both the Government and the Council's permanent rehousing plan will work for you. This includes details on how Stage two temporary accommodation can be converted into permanent housing where possible, if you prefer.

To view the policy, letter to residents and FAQs, follow this link:

www.rbkc.gov.uk/press-release/ kensington-and-chelsea-councilannounce-how-permanenthomes-will-be-allocated-grenfell

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## Multi-faith vigil to take place on **Thursday 27 July**

Local faith leaders are inviting the community to join a multifaith vigil taking place on Thursday 27 July at 6pm, at Silchester Road.

People are asked to bring a single flower with them, if they wish, to be laid outside the Notting Hill Methodist Church, 240 Lancaster Road, W11 4AH following the service.

### Free summer football programme

Starting from Monday 24 July at 10am at Westway.

QPR, Westway and other local organisations are providing a free drop-in and play football programme for 4 to 18 year olds from the local community Monday to Friday 10am to 4pm for the next six weeks.

The programme will be delivered by professional DBS qualified staff.

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## **Grenfell Assistance Centre now** at long-term premises at The Curve

The Grenfell Assistance Centre has moved to new long-term premises nearby at The Curve, 10 Bard Road, W10 6TP.

Located just around the corner from Latimer Road Station and the Westway Centre, the new centre provides a space for people affected by the Grenfell Tower fire to meet up and continue to access services.

The centre will continue to provide residents with an extensive range of support, and will also provide a space for the community affected by the Grenfell Tower fire to meet with family, friends and neighbours.

The centre will be open from 10am to 8pm daily and will provide support and advice from a wide range of agencies, including the NHS, Benefits, Post Office, Adults' and Children's Social Care, and Housing.

#### Other services include:

- emotional support
- a crèche for children
- food and toiletries area
- an area to place orders for new clothes.

## Public meeting at Notting Hill Methodist Church on Wednesday

The next community public meeting will take place on Wednesday evening, 26 July, from 6pm to 7.30pm at Notting Hill Methodist Church, 240 Lancaster Road, Notting Hill, W11 4AH. Please note that this meeting has reverted to its original Wednesday night timing, not Tuesday night as was the case with last week's meeting.

#### The session will aim to provide:

- an update from Response team representatives
- a face-to-face question and answer session
- quidance on information and support available.

Meetings are open to the public, so please do come along or invite people from the Lancaster West estate who you think would like to attend.

If you have suggestions of any issues you would like to see addressed at the meeting, please contact **communityengagement@ grenfellresponse.org** 

## **Grenfell Inquiry Community Consultation meeting**

The Grenfell Tower Inquiry is holding its second community consultation meeting on Tuesday 25 July from 6.30pm to 8.30pm at Notting Hill Methodist Church, 240 Lancaster Road, W11 4AH.

This is an opportunity for you to let the Inquiry team know what you believe the Inquiry should cover. The meeting will be recorded and all views will be considered carefully.

For more information you can email the Inquiry team at **contact@ grenfelltowerinquiry.org.uk** or contact them by phone on **020 7947 7837**.

## What help is on offer?

Anyone who would like to speak to the police in relation to the investigation into the fire are asked to contact the Met Police.

#### Other important contacts

#### **Bereavement support**

Call the Freephone helpline on **0808 808 1677** or email **helpline@cruse.org.uk**. The line is open 24 hours a day.

## Replacement UK passports, visas or immigration queries

Call our advice line on **0300 222 0000**. The line is open 24 hours.

#### Air quality and smoke exposure

If you have concerns about any symptoms, please see your doctor or call NHS **111**.

### NHS Mental health support

Call **0800 0234 650** or email **cnw-tr.spa@nhs.net** for mental health support. The line is open 24 hours a day.

#### Victim support

Call **0808 1689 111** for practical and emotional support, or visit **victimsupport.org.uk.** The line is open 24 hours a day.

You can also get physical and mental support at the Grenfell Assistance Centre. Find out more by calling **07712 231 133**.

You can also call the Red Cross helpline on **0800 458 9472**. The line is open from **9am to 5pm, Monday to Friday**.

For regular updates please follow us on Twitter at @grenfellsupport and on Facebook at facebook.com/ grenfellsupport, or visit www.gov.uk

## **NHS** update

In response to the needs of patients, NHS partners in West London have set up a multi-disciplinary health outreach team to support patients, families and neighbours affected by the tragedy.

The team is currently located at the Grenfell Assistance Centre, and is able to provide emotional support and physical checks. The health team is also able to signpost to GP services and more specialist mental health services.

The health outreach team is able to visit you at your place of residence or at another location of your choosing, such as a local community centre.

Non-urgent referrals can be made to the outreach team by calling **07712 231 133**. This is a direct line to the team at the Grenfell Assistance Centre, who will organise a non-urgent visit. The team can visit the patient on the day of the referral or the following day. Alternatively, referrals can be emailed to **cnw-tr.westway@nhs.net** 

The first port of call for physical, emotional or mental health needs for any resident should be your own GP. Your GP will provide the all-important continuity of care, and is able to signpost to more specialist services.

Local GP practices are well placed to support people with emotional and mental health needs with an enhanced service in place.

If you do not have a GP, you can register for one online at **www.nhs.uk** by entering your postcode. If you do not have access to the internet, please call **020 8962 4600** and a member of the team will help you. The line is open Monday to Friday from 9am to 5pm.

Through the NHS **111** service, GP appointments are also available if needed at the St Charles Centre for Health and Wellbeing Integrated Care Centre, Exmoor Street, London W10 6DZ. Those requiring an urgent mental health response should call **0800 0234 650**.

Health visitors are also contacting all displaced families with young children.

## Access to emergency funding

There are a range of funds available to those affected by the Grenfell Tower fire.

## Department for Work and Pensions

The government has a £5 million Grenfell Tower Residents' Discretionary Fund for households who have permanently lost their home, including guaranteed payments per household of £5,000 into bank accounts and £500 cash per adult (age 16 and over) who resided in the property.

How to apply: Please visit the Grenfell Assistance Centre where help is available to access this funding

Alternatively contact:
Phil Black
pblack@westminster.gov.uk
0207 641 2678 or

David Hodgkinson **dhodgkinson@westminster.gov.uk** 

Receiving this funding will not affect any existing benefits that are being claimed by individuals.

#### John Lyon's Charity

0207 641 8162

Funding is available for groups or organisations working with children, young people and families. This is available to registered charities, CICs, non-profit community groups, schools and local faith groups.

How to apply: Organisations should complete an application form online at www.jlc.london/news/grenfell-tower-disaster

#### **London Funders**

A £1 million fund is available for smaller charities and local organisations that stepped in to help in the immediate response to the disaster. This fund will help reimburse organisations and to make sure their on-going work is supported.

How to apply: Please download an application form and guidance from www.londonfunders.org.uk/trust-and-foundation-funding-and-support-community-groups-affected-grenfell-fire

#### **London Emergencies Trust**

The next of kin for each of those who tragically lost their lives in the Grenfell fire are to receive an initial £20,000. Individuals hospitalised for seven days or more will receive £10,000 and individuals hospitalised for 6 hours or more will receive £3,500.

Three of the major funds for the people affected by the Grenfell fire, the British Red Cross, K&C Foundation and the Evening Standard Dispossessed Fund, in collaboration with The London Community Foundation, are coming together with the London Emergencies Trust to make money available immediately with more to come.

How to apply: Family Liaison Officers (FLO) or Key Workers who are attached to families affected will help fill in an application form. You can also call the Red Cross helpline on 0800458 9472.

### Rugby Portobello Trust

A fresh start grant of £10,000 per household from Grenfell Tower and Grenfell Walk once they have been provided with confirmation of new temporary or permanent accommodation.

How to apply: Please apply through the Rugby Portobello Trust by calling 020 7229 2928 or email newhomesteam@rpt.org.uk

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## Health update

## Air quality figures available online

Monitoring from Public Health England (PHE) shows that the risk to people's health from air pollution around the site continues to be low and no asbestos has been detected.

Air quality monitors were installed in the immediate area of Grenfell Tower, with additional equipment being put in to support ongoing monitoring. Chemicals produced when the Grenfell Tower fire was burning will not be present now.

Following discussions with local residents, PHE has published a report containing the air quality data from around the site. The report contains data tables, graphs and photographs of where the equipment is based, alongside an explanation of the data. The report will be updated on a regular basis. You can read the report online at: www.gov. uk/government/publications/environmental monitoring-following-thegrenfell-tower-fire

#### **Asbestos**

Public Health England (PHE) is reassuring the public there is no increased presence of asbestos in the air in the area around Grenfell Tower.

#### Water quality

Drinking water quality has not been impacted by the fire and tap water is safe to drink and use as normal.

More advice from Public Health England can be found online at www.gov.uk/government/news/ public-health-advice-followingthe-grenfell-tower-fire

## Housing update

Finding housing solutions that work for everyone directly affected by the Grenfell Tower fire remains our absolute priority and we are working hard to achieve this.

Offers of temporary accommodation are being made on a daily basis, but we know that families will have concerns around this process and the idea of accepting a temporary home. So far, 169 offers of accommodation have been made, 40 offers have been accepted and 11 households rehoused.

For some people, it's still too soon to make such a major decision. For others, there are all sorts of considerations to take into account, such as the needs of elderly relatives, proximity to schools, and dealing with historical overcrowding. Choosing a temporary home for families that have undergone unimaginable loss and trauma is a big decision, and we are at pains to ensure they have the time to select a home that is right for them at a time that is right for them.

#### Government has given commitments to help reassure families that:

- their needs are paramount, all other considerations are secondary to these
- their rent will not increase and the same terms and conditions of their previous home at Grenfell Tower or Grenfell Walk will be maintained
- they will have lifetime security of tenure
- they will not be forced to stay in temporary accommodation on a long-term basis
- accepting an offer of temporary accommodation does not mean that they lose priority for a permanent home

- no one has to accept a particular property and not accepting a property does not mean that they will be made intentionally homeless
- temporary homes will be rent and utility bill free for 12 months
- for some cases, if they like their temporary home, there is the potential for it to become their permanent home (this will be discussed when the home is offered to them).

More information is available on the housing line on **020 7361 3008**.

## Frequently asked questions

## Will victims have to pay for outstanding utility bills?

The Government and utility companies have announced a package of support for Grenfell victims across energy, water and telecommunications. This includes suppliers agreeing to write off outstanding utility bills for victims of the fire, and the support comes on top of the £5 million fund to pay for emergency supplies, food, clothes and other costs. Further details can be found online at **goo.gl/yhcniU** 

## Will my eligibility for benefits be affected if I receive the £5,500?

The Department for Work and Pensions has said that your income-related benefits won't be affected by payments from the fund. Other benefits, such as Personal Independence Payments, won't be affected either and any payments from the emergency fund will not be taxed.